



The role of housing support in recovery

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About Look Ahead

- Specialist provider of care and support
- Registered housing association, CQC registration
- Geography - 30 local authorities across London and South East
- 1000 staff members
- 7000 customers each year across:
 - Mental health
 - Learning disabilities
 - Homelessness and complex needs
 - Young people and care leavers



Our mental health services



- 40+ specialist services
- Personalisation, recovery and co-production integral to all models
- All stages of mental health care pathway
- Increasing partnership with NHS and clinicians
- Housing is a crucial part of our offer



Crisis House Service, Tower Hamlets

- Short-term alternative to hospital admission
- Supports quicker discharge
- Delivered in partnership with clinicians
- Housing aspect is key
- Positive outcomes



HAWK Service, Croydon

- Pilot service with SLAM
- Housing and Advice Workers on wards
- Network of housing providers
- Reducing bed blocking
- Easing pressure on clinical staff



Tabard Forensic Step-Down Service, East London

- Vital step in local forensic mental health pathway
- Promoting independence whilst managing forensic risk
- Specialist support, risk management and partnership
- Physical environment crucial part of recovery and move-on
- Cost savings



What can housing associations offer?

Specialist provision

- Helping people stay in their own homes or return faster

Assets

- Capital, sites and expertise

Value for Money

- Step-down supported housing at a fraction of the price of an NHS bed

