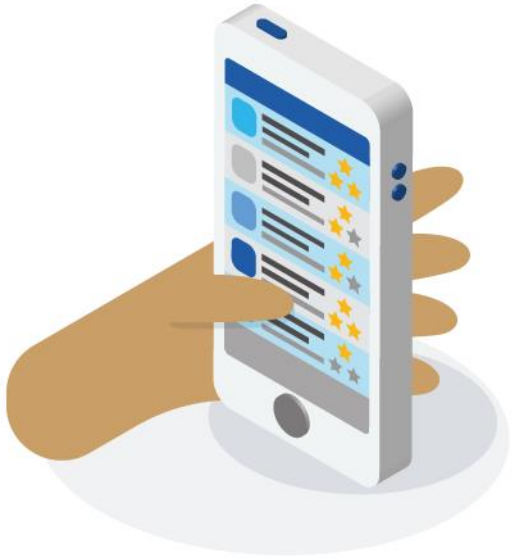
Technology is the easy bit:

Achieving a paperless NHS



Cleveland Henry
Programme Director,
Digital Collaboration Service

"To those who wonder whether the NHS can afford an ambitious effort to digitise in today's environment... the answer is clear:

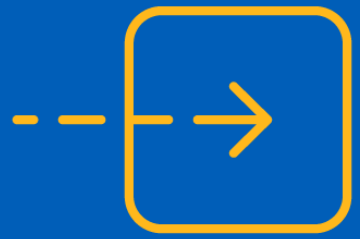
the one thing the NHS cannot afford to do is to remain a largely non-digital system. It is time to get on with IT."

Wachter Review,
September 2016

NHS Digital is changing the way technology is used in 10 key areas of health and care.

State-of-the-art technology: NHSmail

The largest single-tenancy email migration ever undertaken



1.1M
accounts transferred

250M
internal emails processed every month

870M
emails stopped by virus and spam filters every month

Useful, useable technology

NHSmail

"Instead of submitting a paper request, acute colleagues could video call our neurologist, share brain images and get faster, better advice."

Dr Tim Yates,
Registrar in Neurology
The Royal Free, London

“We can quickly fill out the form and send it off securely without having to worry about it getting lost in the post”

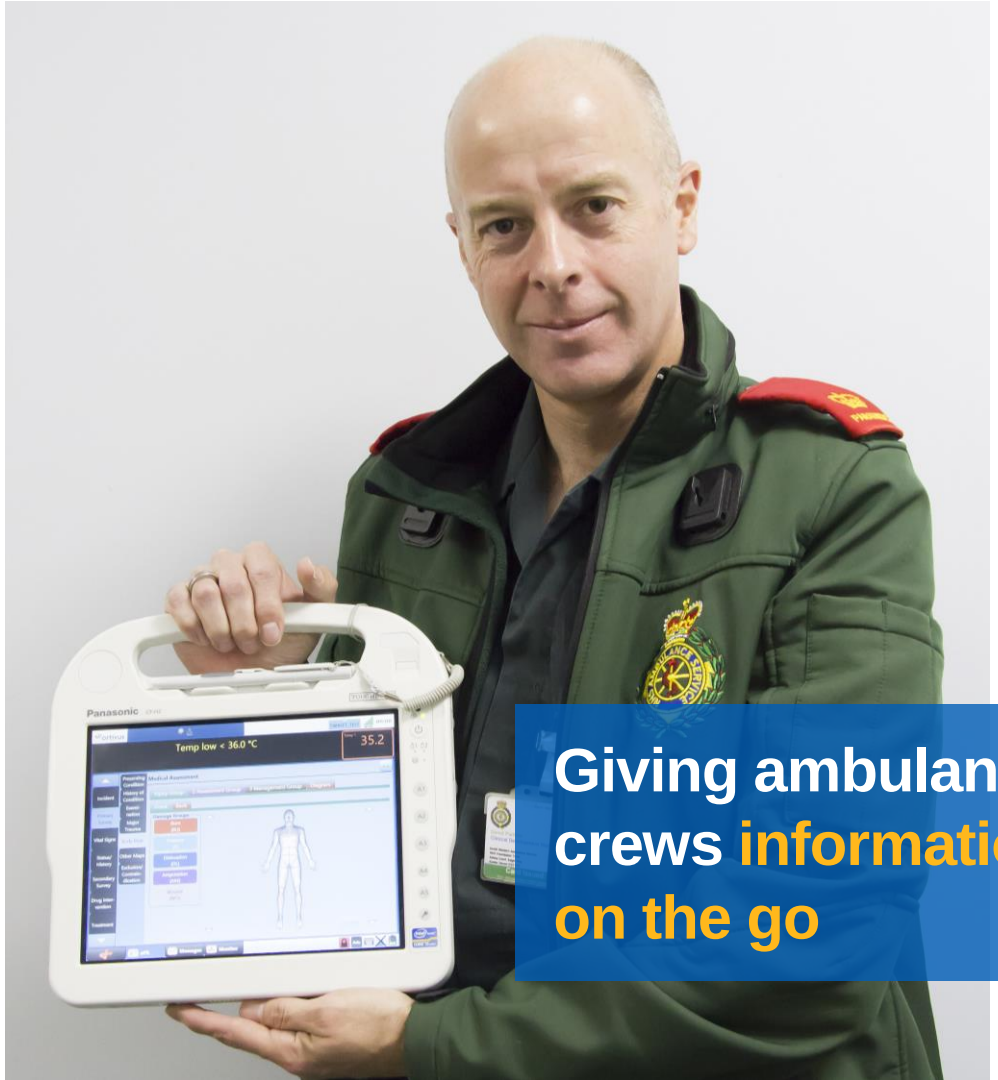
Sharon Longden,
Macmillan Lung Clinical Nurse Specialist, Airedale NHS

Cutting red tape for terminally ill patients

The electronic DS1500 form

"Having access to clinical information when we are at the patient's side helps us make sure we understand and meet the individual's needs."

Dave Partlow,
Paramedic and Clinical Development Manager at South Western Ambulance Service



Giving ambulance crews information on the go

Useful, useable technology

We must:

- Meet the real needs of patients, organisations and healthcare workers
- Provide simple interfaces and infrastructure that make IT easier to use than not to use

Drive use across the system

56% of all prescriptions are now electronic

96% community pharmacies* have access to Summary Care Records

* in England

80% CCGs implementing our unified free Wi-Fi programme

9.6M people are using GP Online services

CP-IS is live in

44% local authorities

19% healthcare settings

45,000 patients use the e-Referral Service every day

‘Technology is the easy bit’

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Information and technology
for better health and care