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Supporting Change and Transformation in the NHS and Social Care Workforce

8th February 2018

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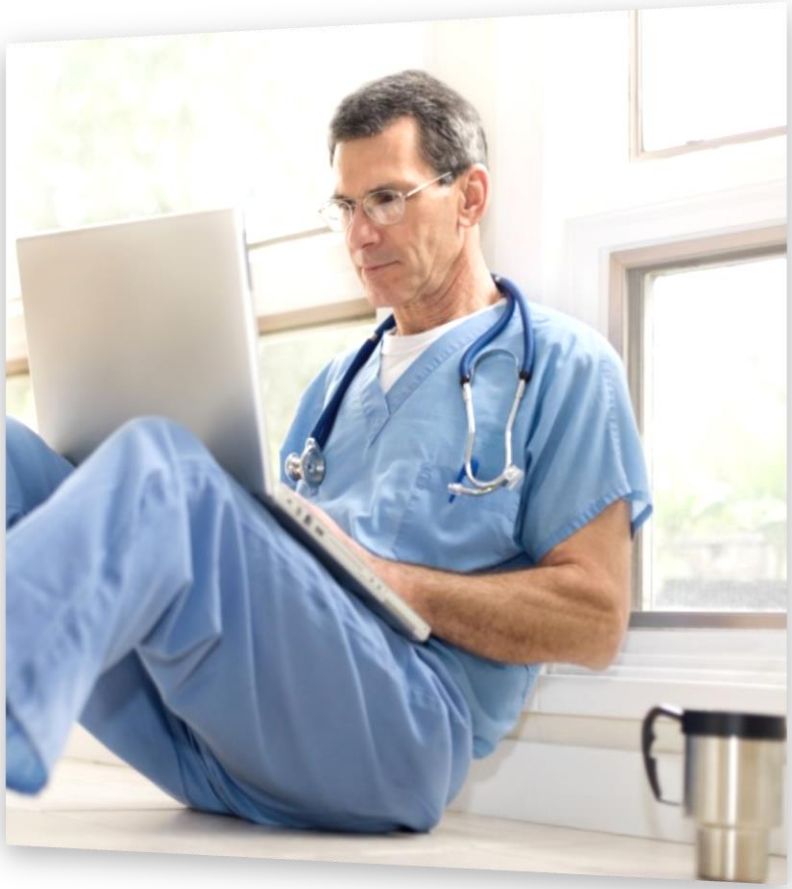
Developing people
for health and
healthcare

The Technology Enhanced Learning Programme has a vision that patients and public in England benefit from a health and care workforce educated using the most effective evidence-informed technology and techniques.



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The role of the TEL Programme

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Simulation-based Education

WHAT DO WE KNOW CURRENTLY ABOUT THE WORKFORCE?

- 1604 participants between 6th July and 30th September 2017
- Commissioned from Towards Maturity https://towardsmaturity.org/
- Majority of staff (64%) are using their own devices to help them do their job and to access knowledge and information
- Only 6% of staff do not own a smartphone or tablet

TEL Programme

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Health Education England TEL Learning Solution

USER NEEDS

Discovery

RESEARCH – agile discovery of user needs analysis

TEL IS WIDELY USED – but sharing of resources is not widespread

NATIONAL LEARNING SOLUTION – the need for 1000s of resources centrally housed is identified

Alpha

PROTOTYPE – developed in line with the Digital Service Standard

USER TESTING – used agile methodology to iterate the prototype based on user feedback

ASSESSMENT – passed all 18 points of Alpha service assessment with DH Digital

Beta

WORKING SERVICE – based on the Alpha prototype but handles real user journeys and works at scale

PRIVATE BETA – available to small groups to get feedback to inform further development

PUBLIC BETA – a version is made available for any eligible user

SERVICE ASSESSMENTS – between private and public Beta and before the live stage of the process

Live

GO LIVE – available to everyone and is no longer in Beta development phase

CONTINUOUS IMPROVEMENT – user feedback, research and analysis will inform further refinement

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Some of our e-LfH programmes

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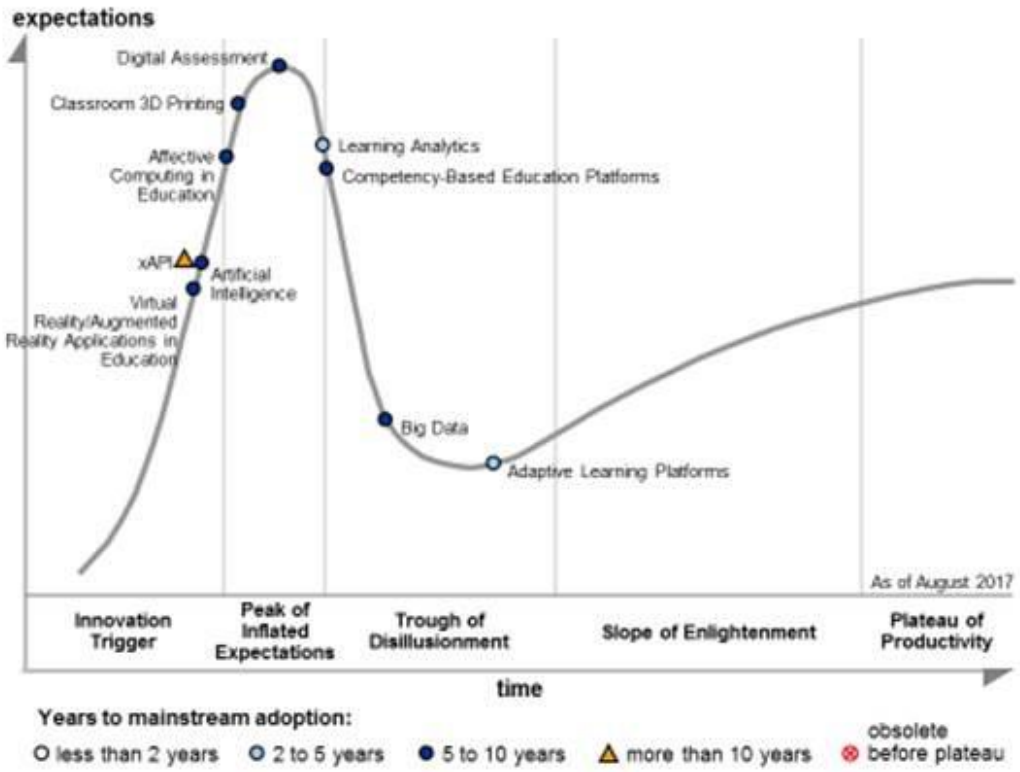
Digital Literacy

Horizon Scanning



This chart is a composite, derived from Gartner published Hype Cycles.
The particular combination and comparison of items made here has not been reviewed by Gartner.

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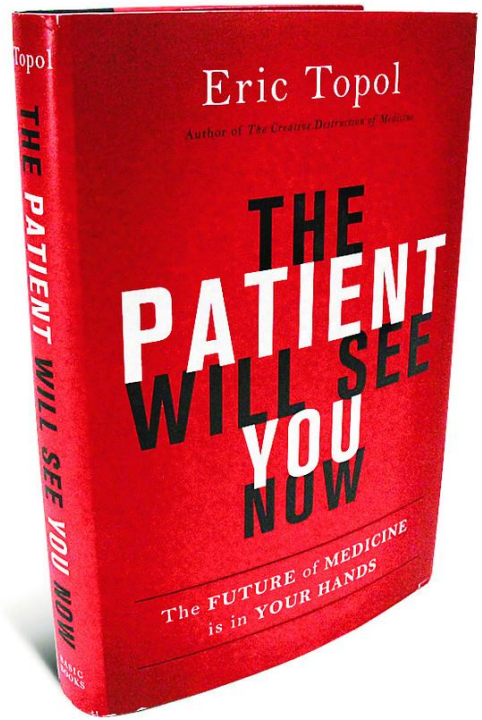
Future technologies and techniques

What does the future hold?

A far-reaching technology review across England.



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Workforce Strategy

www.consultation.hee.nhs.uk.

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Visiting times are open.
Free 24/7 NHS e-learning.
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TEL Programme

www.hee.nhs.uk/tel
www.e-lfh.org.uk