Agile Course Development

And what we learned

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Agile blind spots

The trigger

Agile PM

GOV.UK DIGITAL

The perceived problem

V

Agile PM

GOV.UK DIGITAL

Exam nightmare

The goal

Time to fix it

The other problem

The other problem

User Research

Lifecycle

Lifecycle

The Agile (R) for Digital Services Process
Discovery
Alpha
Beta
Live

User needs
Discovery
Alpha
Beta
Live

Lifecycle

What we learned

- We almost made something a “bit better” when we had the chance to really improve it

- Communicate more openly
- Be more Agile
- Be a bit more digital

- We pivoted

- Terminology
- More breadth - less depth
- Don’t reinvent the wheel
- Back to software roots
- Guide don’t prescribe

Waterfall wobbles

- We ~~almost~~ all had them
- This is a change journey

Higgs and Rowland 2000

People loved it

- Highly interactive courses
- They shaped the future of AgileDS
- I learned more about delegates
- I had to challenge many of my beliefs

What next?

- Be more Agile
- Be more incremental
- Be a bit embarrassed

- TDD - write the exam questions first?

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