thirdfloor

MANCHESTER 1824
The University of Manchester

STUDENTORT

Student Storyline / Wellbeing Monitor

Dr Andrew Markwick

Third Floor Systems & The University of Manchester

andrew@thirdfloor.ltd

PITCH@PALACE ALUMNI

Jisc Finalist 2019

STUDENTCRT

StudentCRT helps us **identify students** who might be struggling so we can **intervene** before matters escalate.

- In **4 years of use** at The University of Manchester, referral rates to counselling have **decreased** against an overall upward trend
- We want to roll this system out to help protect more lives

thirdfloor
Third Floor Systems Ltd.

STUDENTCRT
Storyline / Wellbeing Monitor.

STUDENTCRT

"We're now able to identify students we need to follow-up personally almost as soon as problems start to manifest themselves."

Geraldine Garrabet, Student Support Officer, School of Physics & Astronomy, The University of Manchester.

"**StudentCRT** has allowed us to identify several serious welfare cases that had gone undetected and unreported. We were able to act **swiftly** to **prevent** their circumstances deteriorating further."

Tim Jones, Director of Teaching and Learning, School of Mechanical, Aerospace & Civil Engineering, The University of Manchester.

thirdfloor
Third Floor Systems Ltd.

STUDENTCRT
Storyline / Wellbeing Monitor.

Example Dashboard

STUDENTCRT ≡ Third Floor Systems, **DEMO** Andrew Markwick

MAIN MENU
- Dashboard
- My Tasks
- My Groups
- Q&A

ADMINISTRATION
- Students
- Staff
- Groups
- Tasks
- Reporting

SUPERUSER
- Super User Panel

STUDENTCRT
DEV v0.440 Holistic Student Monitor

My Student**CRT**

44 Groups I'm Responsible For — My Groups

0 Active tasks (0 overdue) — My Tasks

Overall System

1109 Students — View

128 Staff — Manage Staff

80 Groups of students — Manage Groups

16 Active tasks (16 overdue) — Manage Tasks

1 Students < -10 — View

-0.1 Average health

81.5% Tasks completed on time (since September 1 2018) — Manage Tasks

Storyline Items Added per Week, last 6 months

Overall attendance summary since Sep 1 2018

Students are organised into **groups**.

Tasks can be set on groups for completion by **tutors**.

Tasks can be checkpoints, numeric data or text.

A small tutor group page

STUDENT CRT

Third Floor Systems, **DEMO** | Sebastian Hayes

MAIN MENU

- Dashboard
- My Tasks
- My Groups
- Q&A

STUDENT CRT

DEV v0.440 Holistic Student Monitor

Maths Group 7

TUTOR: SEBASTIAN HAYES

5 students

Jump to: Attendance - Email List

Students in Maths Group 7

Show 25 entries

Search:

	ID	Name	Health	Groups
	9832208	Stephen **Mason**	-24	2015 MPhys Theory TG_7 1st PG_7 MG_7
	3476621	Florence **Barnes**	-3	2015 BSc Phys TG_7 1st PG_7 MG_7
	3224367	Benjamin **Grant**	-1	2015 MPhys Theory TG_7 1st PG_7 MG_7
	7452317	Noah **Bennett**	0	2015 MPhys Theory TG_7 1st PG_7 MG_7
	9578091	Amelia **Wilkinson**	0	2015 MPhys Phys TG_7 1st PG_7 MG_7

Showing 1 to 5 of 5 entries

Previous 1 Next

Back to Top

Attendance for Maths Group 7

Hover on column headings for task descriptions and start and due dates.

Key for clickable cells in table:

Semester.Week
AttendanceWork
✔ Present ✔ Satisfactory
⚠ Excused ⚠ Unsatisfactory
⚠ Absent ⚠ No work

Show 25 entries

Search:

Student	ID	S1W1	S1W2	S1W3	S1W4	S1W10	S1W11	S1W12	%
		A	A	A	A	A	A	A	
Florence **Barnes**	3476621	✔	✔	✔	✔	✔	✔	✔	100.0
Noah **Bennett**	7452317	✔	✔	⚠	⚠	✔	✔	✔	71.4
Benjamin **Grant**	3224367	✔	✔	✔	✔	✔	⚠	⚠	85.7
Stephen **Mason**	9832208	✔	✔	⚠	⚠	⚠	⚠	⚠	42.9
Amelia **Wilkinson**	9578091	⚠	⚠	⚠	⚠	✔	✔	✔	42.9

Showing 1 to 5 of 5 entries

Previous 1 Next

Back to Top

STUDENT CRT

Third Floor Systems, DEMO | Sebastian Hayes

MAIN MENU

- Dashboard
- My Tasks
- My Groups
- Q&A

STUDENT CRT

DEV v0.440 Holistic Student Monitor

Maths Group 7
TUTOR: SEBASTIAN HAYES
5 students

Data from tasks is **triangulated** and presented as a view of who is most at-risk.

Maths Group 7

TUTOR: SEBASTIAN HAYES

5 students

Jump to: Attendance - Email List

Students in Maths Group 7

Show 25 entries

	ID	Name	Health
	9832208	Stephen **Mason**	-24
	3476621	Florence **Barnes**	-3
	3224367	Benjamin **Grant**	-1
	7452317	Noah **Bennett**	0
	9578091	Amelia **Wilkinson**	0

Showing 1 to 5 of 5 entries

Previous 1 Next

Back to Top

A large overview group page

STUDENTORT ≡ Third Floor Systems, **DEMO** Andrew Markwick

MAIN MENU
- Dashboard
- My Tasks
- My Groups
- Q&A

ADMINISTRATION
- Students
- Staff
- Groups
- Tasks
- Reporting

SUPERUSER
- Super User Panel

STUDENTORT
DEV v0.440 Holistic Student Monitor

MPhys
TUTOR: ANDREW MARKWICK
1013 students

Jump to: Toolboxes - Email List

Students in MPhys

Show 25 entries

Search:

	ID	Handle	Name	Health	Groups
	9832208	mbfake5321	Stephen **Mason**	-24	2015 MPhys Theory TG_7 1st PG_7 MG_7
	7931504	mbfake9993	Michael **Ball**	-6	2013 MPhys Theory 3rd ST_2
	9586605	mbfake5833	Mia **Ali**	-5	2012 MPhys Phys TG_1 1st PG_1 MG_1 L_Th W_M2 Dyn PHY
	1418363	mbfake6443	Ellie **Murphy**	-4	DASS 2015 MPhys Phys TG_1 1st PG_1 MG_1 L_Th W_M2 Dyn PHY
	6301217	mbfake4103	Jacob **Anderson**	-2	2015 MPhys Phys TG_1 1st PG_1 MG_1 L_Th W_M2 Dyn PHY
	9090622	mbfake1928	Finley **Stewart**	-2	DASS 2015 MPhys Phys TG_1 1st PG_1 MG_1 L_Th W_M2 Dyn PHY
	7010025	mbfake5616	Daisy **Adams**	-1	2013 MPhys Phys 3rd CH_1
	7107538	mbfake9291	Rosie **Atkinson**	-1	2014 MPhys Phys 2nd PG_2 ST_2
	1486141	mbfake6910	Christopher **Begum**	-1	2015 MPhys Phys TG_2 1st PG_2 MG_2 L_Th W_M1 Dyn
	4992199	mbfake3435	Eric **Francis**	-1	2013 MPhys Phys TG_1 3rd
	3224367	mbfake3919	Benjamin **Grant**	-1	2015 MPhys Theory TG_7 1st PG_7 MG_7
	724280	mbfake7800	Charlotte **Rogers**	-1	DASS 2015 MPhys Phys TG_5 1st PG_5 MG_5 L_Th W_M1 Dyn
	556769	mbfake7576	Carol **Adams**	0	2015 MPhys Theory TG_8 1st PG_8 MG_8
	7781772	mbfake7899	Patrick **Adams**	0	2012 MPhys Astro 4th ST_1
	4176906	mbfake1349	Dennis **Adams**	0	2015 MPhys Theory TG_4 1st PG_4 MG_4 L_Th W_M2 Dyn
	8155829	mbfake5324	Margaret **Ahmed**	0	2013 MPhys Theory 3rd
	6323050	mbfake4284	Zachary **Ahmed**	0	2012 MPhys Theory TG_9 4th CH_2
	230894	mbfake3143	Molly **Ahmed**	0	2013 MPhys Theory TG_9 3rd ST_1
	7036565	mbfake1899	Erin **Ahmed**	0	2012 MPhys Phys 4th
	2228915	mbfake4031	Melissa **Ali**	0	2014 MPhys Theory 2nd
	8554448	mbfake9940	Oliver **Ali**	0	2014 MPhys Theory TG_9 2nd
	1123666	mbfake1538	Karen **Ali**	0	2013 MPhys Theory 3rd

A large overview group page

STUDENT ORT

Third Floor Systems, DEMO | Andrew Markwick

MAIN MENU
- Dashboard
- My Tasks
- My Groups
- Q&A

ADMINISTRATION

STUDENT ORT
DEV v0.440 Holistic Student Monitor

MPhys
TUTOR: ANDREW MARKWICK
1013 students

Jump to: Toolboxes - Email List

Students in MPhys

ID	Handle	Name	Health	Groups
9832208	mbfake5321	Stephen **Mason**	-24	2015 MPhys Theory TG_7 1st PG_7 MG_7
7931504	mbfake9993	Michael **Ball**	-6	2013 MPhys Theory 3rd ST_2
9586605	mbfake5833	Mia **Ali**	-5	2012 MPhys Phys TG_1 1st PG_1 MG_1 L_Th
1418363	mbfake6443	Ellie **Murphy**	-4	DASS 2015 MPhys Phys TG_1 1st PG_1 MG_1
6301217	mbfake4103	Jacob **Anderson**	-2	2015 MPhys Phys TG_1 1st PG_1 MG_1 L_Th

Visual ‘traffic-light’ **leaderboard**

Stephen Mason's Storyline

All Items

10 Dec 2018

Andrew Markwick submitted a comment.

I've requested Stephen come for a chat about his recent attendance drop-off.

Select Delete

Andrew Markwick recorded a group change: Added to group Maths Group 7 (Sebastian Hayes).

Select

Erin Adams recorded TASK: S1W12 attendance. -8

Physics Group 7, S1W12, absent

Select

Sebastian Hayes recorded TASK: S1W12 attendance. -8

Maths Group 7, S1W12, absent

Select

03 Dec 2018

Erin Adams recorded TASK: S1W11 attendance. -2

Physics Group 7, S1W11, absent

Select

Sebastian Hayes recorded TASK: S1W11 attendance. -4

Maths Group 7, S1W11, absent

Select

26 Nov 2018

Erin Adams recorded TASK: S1W10 attendance.

Physics Group 7, S1W10, attended.

Select

Sebastian Hayes recorded TASK: S1W10 attendance. -2

Maths Group 7, S1W10, absent

Student **Storyline**

Responsible staff can **investigate** scores…

Stephen Mason's Storyline

All Items

10 Dec 2018

10 Dec 2018

Andrew Markwick submitted a comment.

I've requested Stephen come for a chat about his recent attendance drop-off.

Select

Andrew Markwick recorded a group change: Added to group Maths Group 7 (Sebastia

Select

Erin Adams recorded TASK: S1W12 attendance.

Physics Group 7, S1W12, absent

Select

Sebastian Hayes recorded TASK: S1W12 attendance.

Maths Group 7, S1W12, absent

Select

Sebastian Hayes recorded TASK: S1W10 attendance.

Maths Group 7, S1W10, absent

Student Storyline

Responsible staff can **investigate** scores and decide how to **act** upon them.

10 Dec 2018

Sebastian Hayes submitted a comment. -1

Stephen came to see me today, he was visibly upset.

Select

Delete

Andrew Markwick commented: 10 Dec 2018 23:21

See below

Delete

Andrew Markwick submitted a comment.

I've requested Stephen come for a chat about his recent attendance drop-off.

Select

Delete

Andrew Markwick commented: 10 Dec 2018 23:21 -10

I met with Stephen, he has had a recent family bereavement. I will follow up with him in a week after he has returned to University having attended the funeral.

Delete

Staff can then **record** the outcomes of those actions.

This activity is then visible to **all staff** having responsibility for this student.

4 Years In Use

- **Well received** by academics and administrative staff alike
- **Reduces** the burden on upstream services, and **improves** engagement
- Academics can better see what's going on with 'their' students
- The net of people who can spot potential problems is **tighter**

thirdfloor
Third Floor Systems Ltd.

STUDENT CRT
Storyline / Wellbeing Monitor.

Key Features

- Unique: connected **storyline** view and at-risk **leaderboard**
- The system takes no action itself, it's about information. **All decisions and interventions are made by staff**
- Multiple data types are **triangulated**, so a **holistic** picture of each student's experience is built up
- Broader scope than other products, yet focussed on the **individual**

thirdfloor
Third Floor Systems Ltd.

STUDENT CRT
Storyline / Wellbeing Monitor.

STUDENTCRT

- System is **ready** to deploy with a short lead time
- **Interested?** Let’s talk!

- **Andrew Markwick**
- **andrew@thirdfloor.ltd**

thirdfloor
Third Floor Systems Ltd.

STUDENTCRT
Storyline / Wellbeing Monitor.