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Implementing the **Better standards of care** The learning disability improvement standards for NHS trusts (2018) in Derbyshire

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Context

NHS Improvement has worked with people who use health services and their families, and health services colleagues, to develop 4 **standards** that NHS trusts should meet by 2023.

If they do, it means they provide a high quality service to people with learning disabilities or autism.

NHS
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Too many NHS trusts have been giving people with learning disabilities or autism a worse service than other people

Derbyshire Community Health Service wants to get it right

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What have we done?

Talked to people who can help

Made a plan to improve

This is how we have done

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Standard 1: Giving people their rights

Added a flag to patient notes. This means we know if a patient has a Learning disability or autism.

Now we can review the care people with a learning disability or autism get from us

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We make sure deaths are looked into

We make sure incidents and complaints are looked into

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Standard 2: Inclusion & engagement

We are doing projects with people who have a learning disability or Autism

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Standard 3: Workforce

We are trying to make it easier to get a job with us.

We want to ask people with a learning disability or Autism to help us interview new staff.

We are making sure all of our staff are trained.

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Standard 4: Specialist learning disability services

Our experts are helping all of the other staff

We measure the service and report our findings to make improvements

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