Q·nomy

Patient Journey, Optimized

Care Delivery Planning And Real-Time Orchestration Platform

Q-nomy was mentioned as a sample vendor of Real-Time Health System Orchestration solutions in then Gartner "Hype Cycle for Real-Time Health System Technologies, 2017"

About Q-nomy

Q-nomy is a leading provider of web-based appointment scheduling, customer flow management and digital signage solutions.

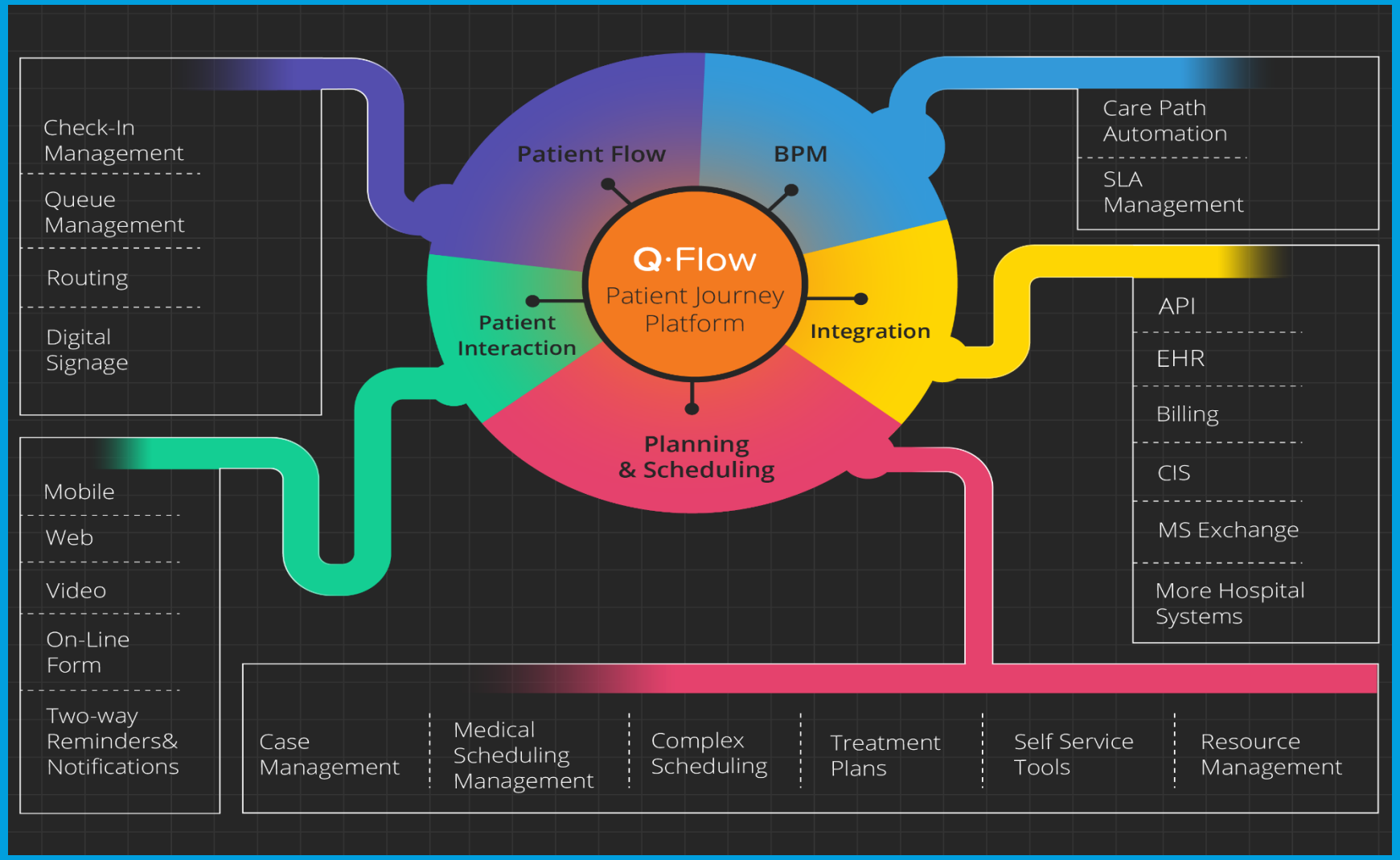
Our vision is to make the most of every patient and family visit: better throughput, greater patient satisfaction and improved patient experience.

In the UK, Q-nomy have been operating for 9 years, delivering capabilities across Healthcare, Government, Banking and Retail.

In Healthcare, Q-nomy have implemented at a variety of sites including Phlebotomy Queue Management at Nottingham University Hospital and York University Hospital.

At EPUT Q-nomy schedules all Mental Health referrals and handles letter generation and SMS messages.

Q·Flow



OPTIMISING THE PATIENT JOURNEY

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About Sheba Medical Center

The Chaim Sheba Medical Center consists of 1,990 hospital beds. Employs more than 1,000 physicians, along with 5,800 nurses, administrative and technical staff.

Chaim Sheba Medical Center''s facilities annually provide:

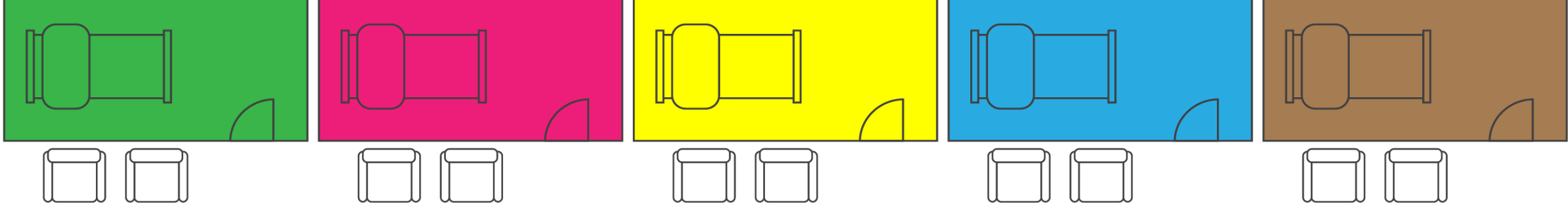
- Emergency Room Visits – 1,117,000 patients
- In-Patient Hospitalizations – 107,000
- Medical Examinations and Tests – 2 million
- Annual Budget for Examinations and Tests - $320 million

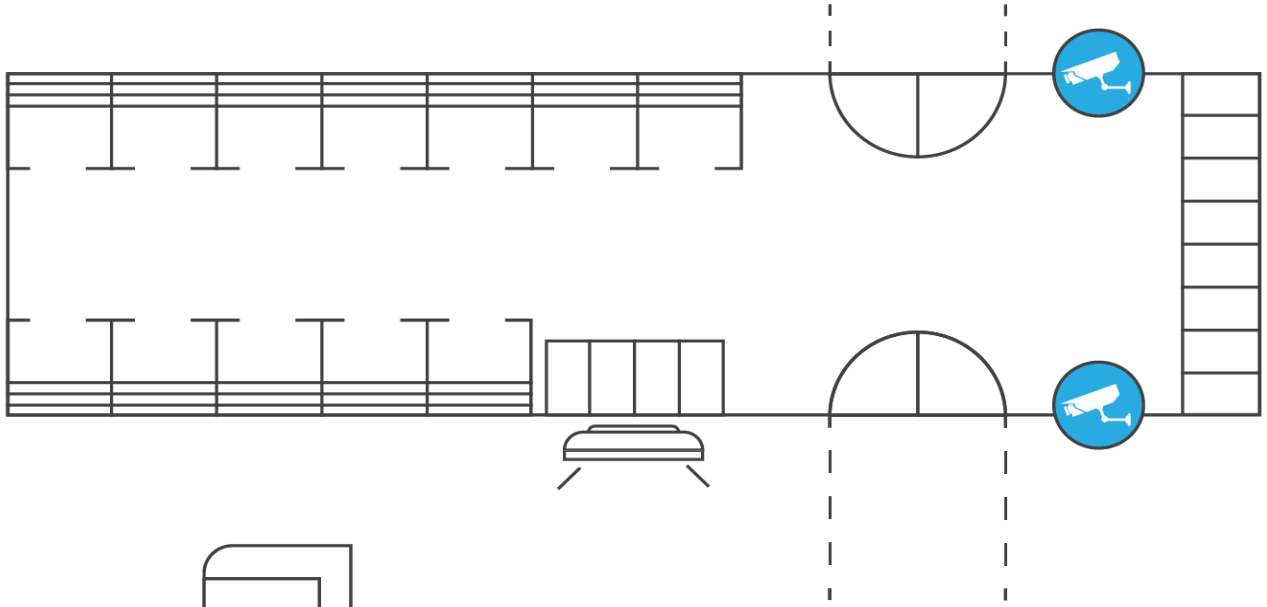
SHOWCASE – SHEBA RADIOTHERAPHY DEPARTMENT

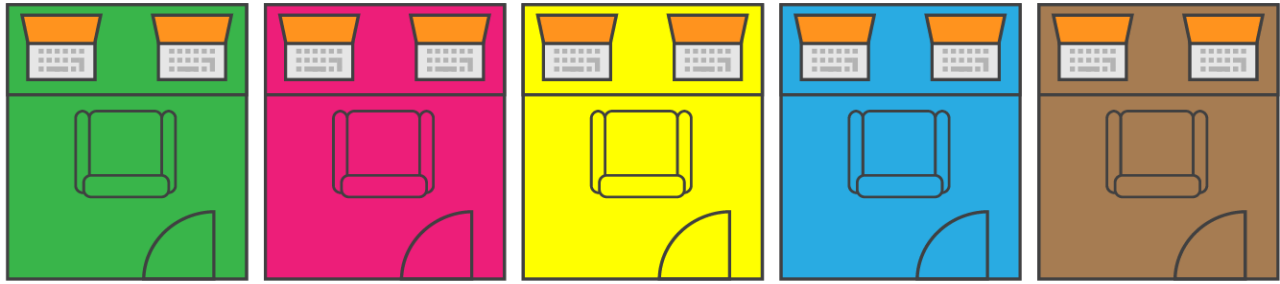
Sheba - Academic Medical Center Hospital

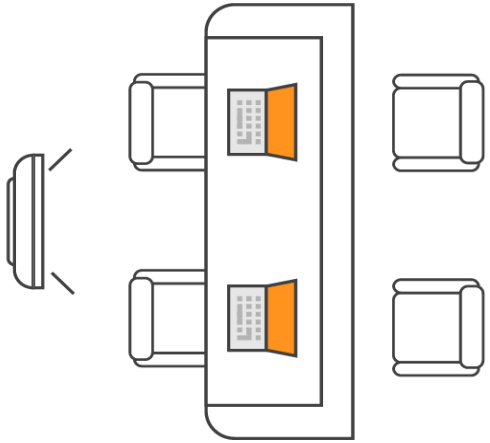
Project KPIs

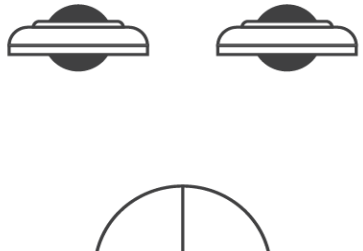
- Increase Accelerators utilization rates to 95%
- Improve patient and family experience
- Reduce wrong patient in room identification

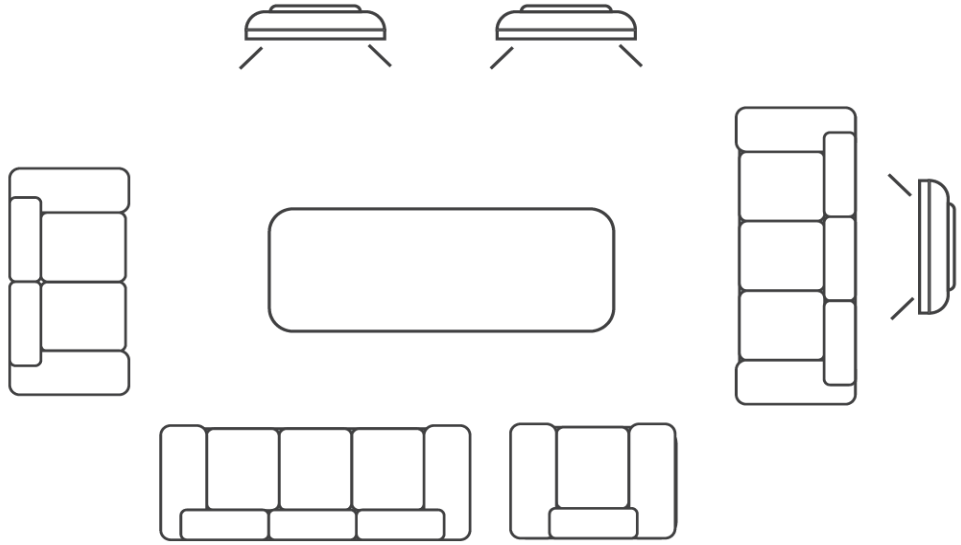


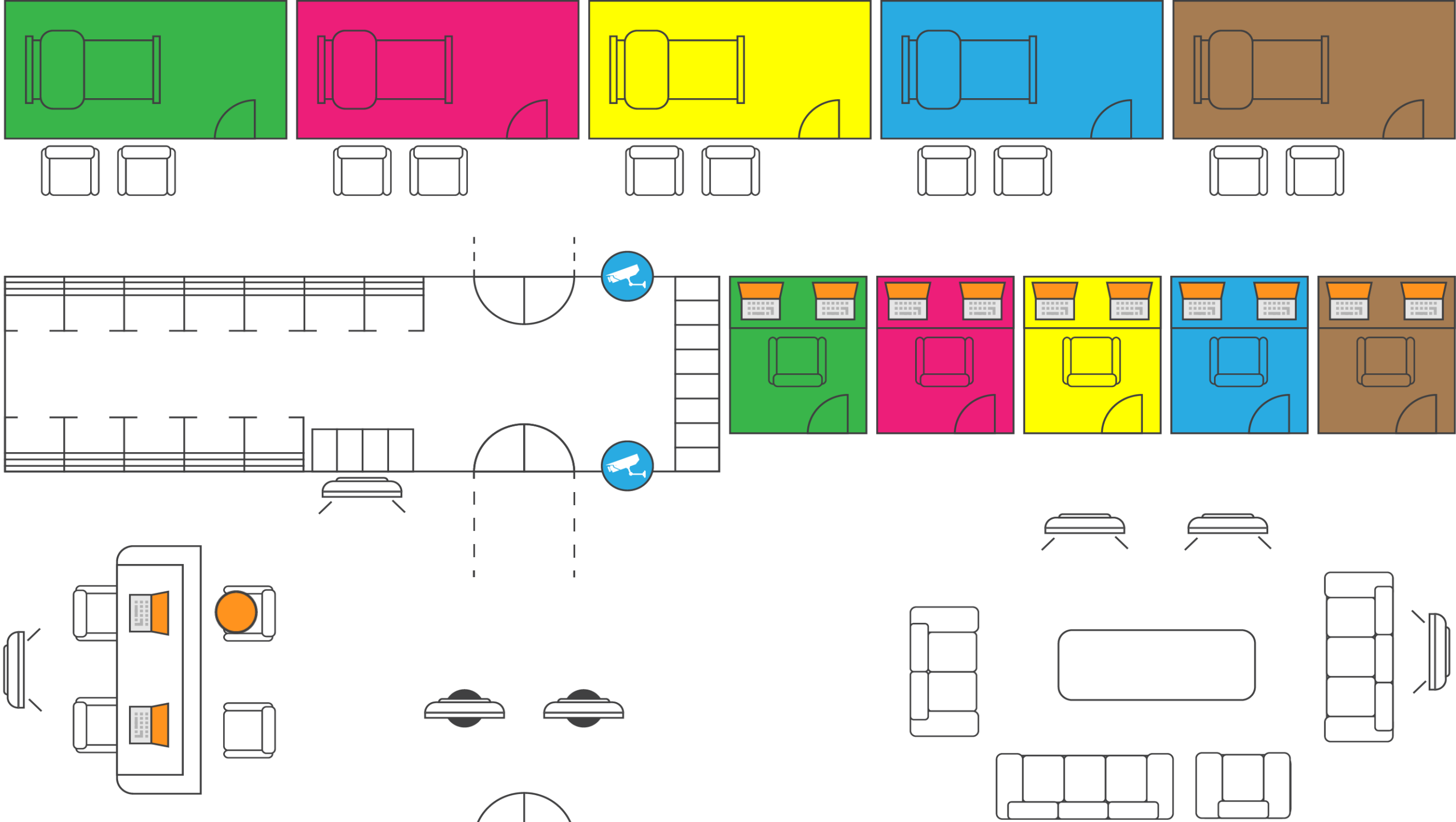












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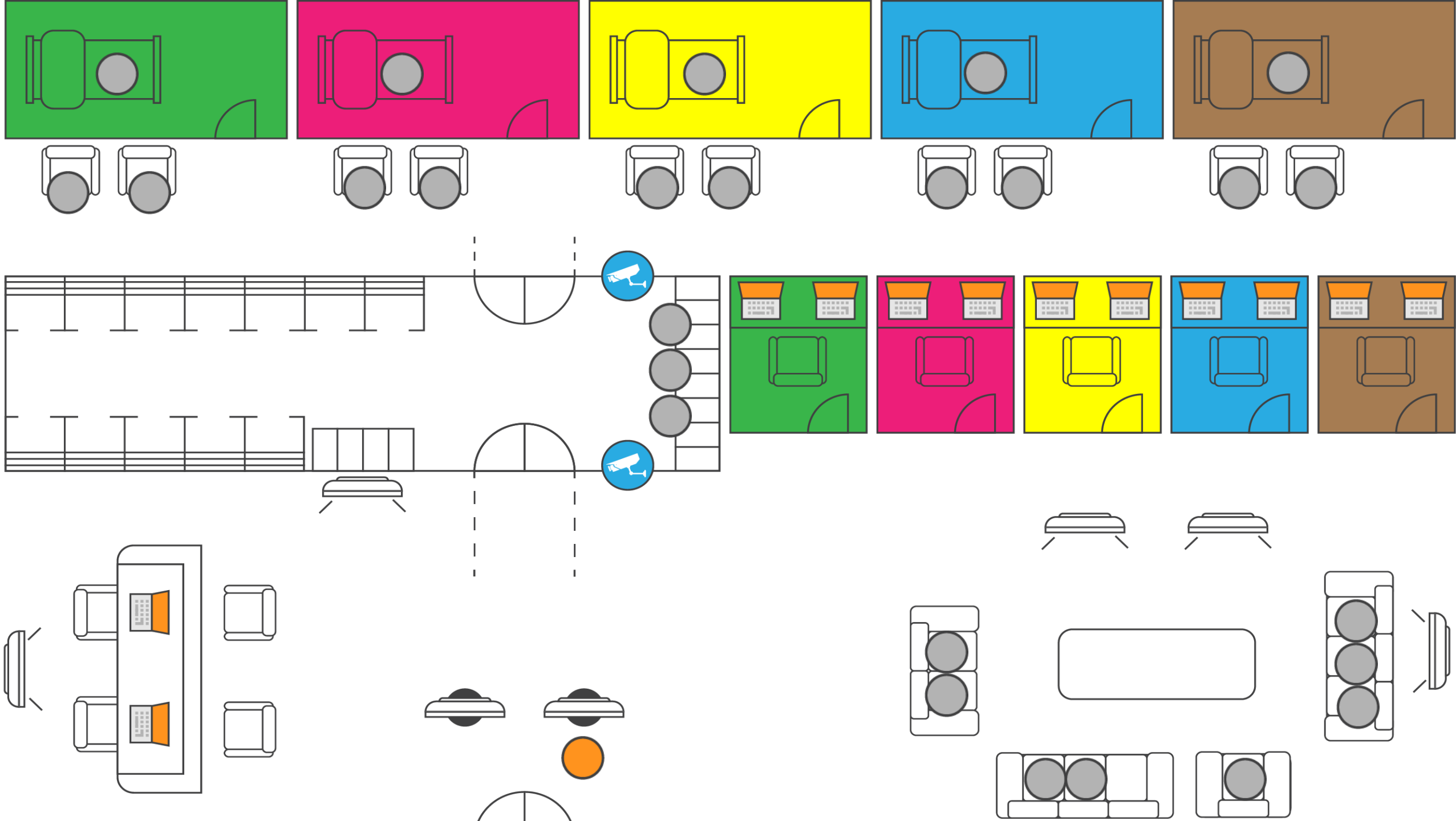


Radiotherapy Unit

14:30
14/08/2016

Welcome to the Radiotherapy Unit

Please swipe your card

Language | Language | Language

Radiotherapy Unit

14:30
14/08/2016

We do not recognise a scheduled meeting for you

Please see the reception desk

Radiotherapy Unit

14:30
14/08/2016

You have a scheduled meeting
at 14:40 on 14/08/16

Would you like to choose a favorite music genere
to listen to during your treatment

Yes | No

Radiotherapy Unit

14:30
14/08/2016

Choose your favorite genere

Jazz	Rock	Mediterranean
Classical	Blues	Alternative

→

Radiotherapy Unit

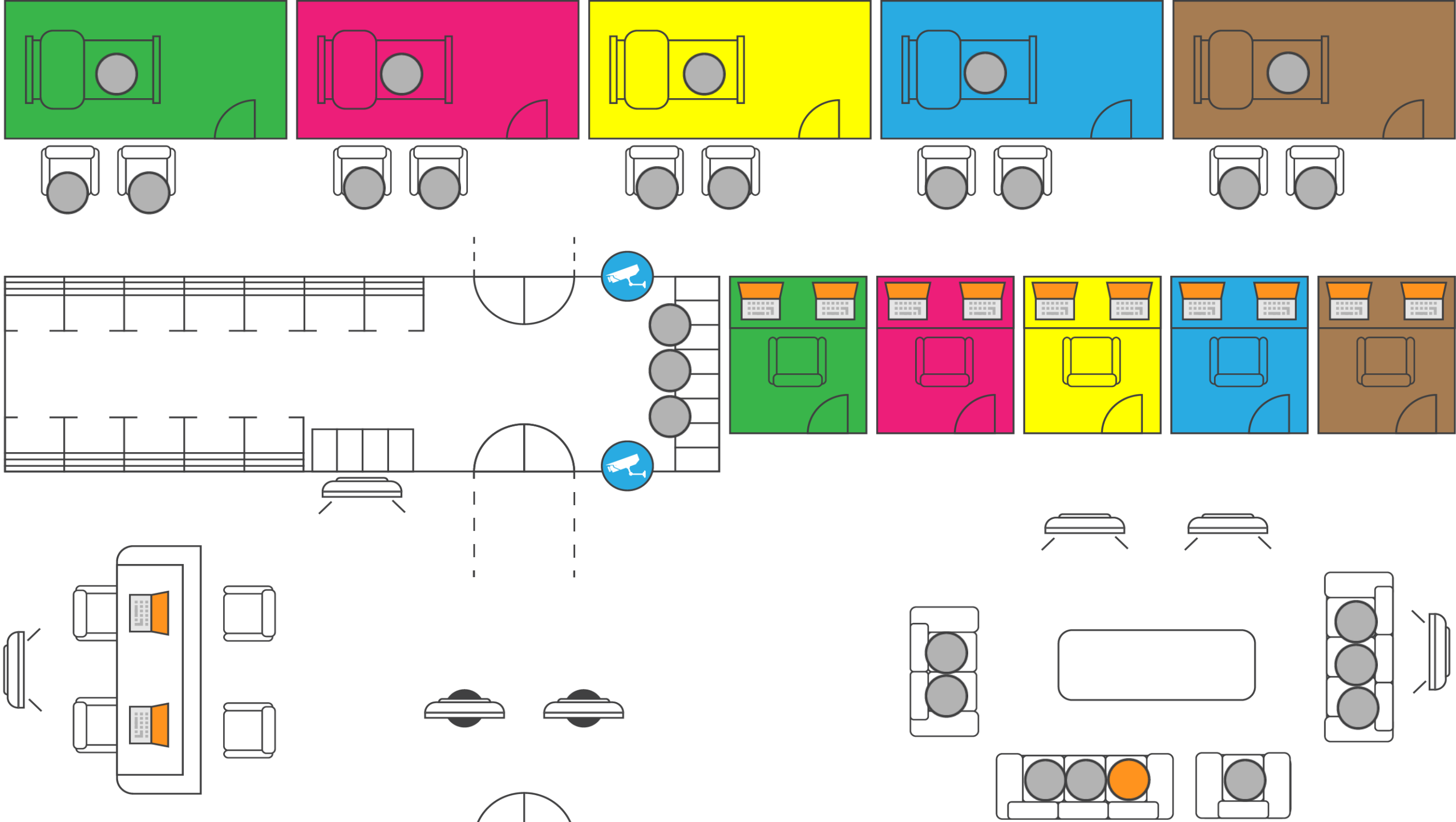
14:30
14/08/2016

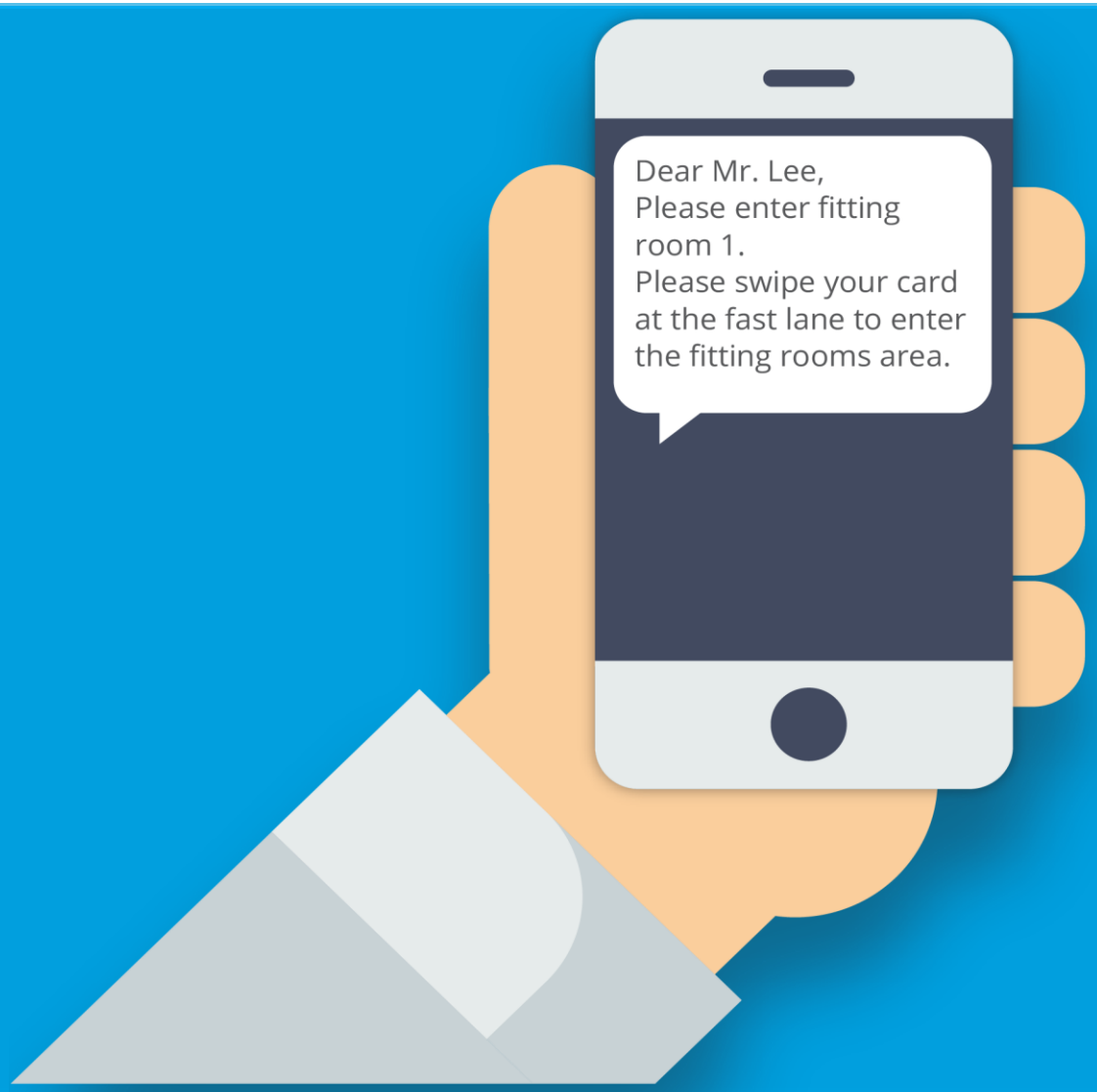
Welcome

Your number in line is

A586

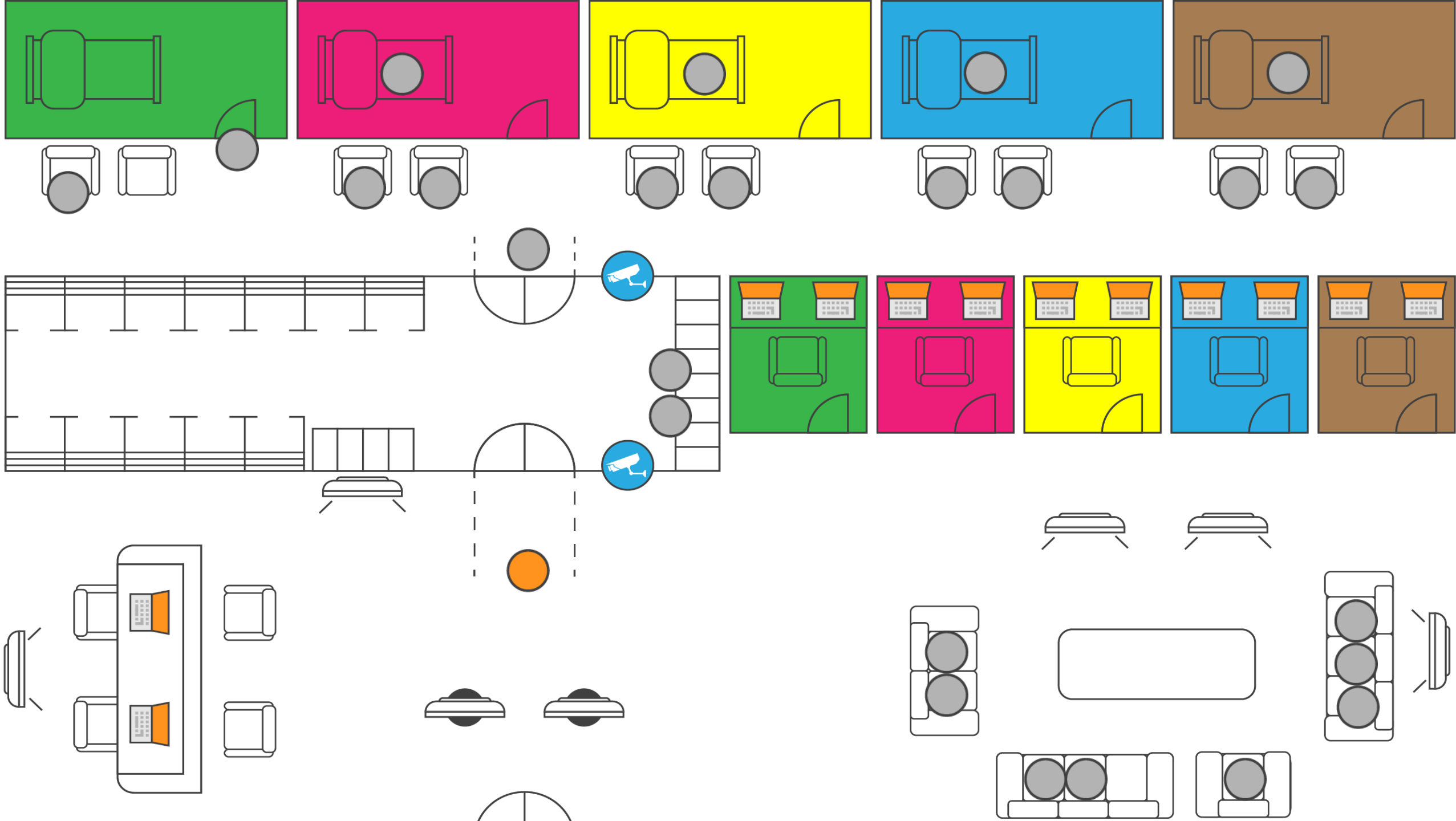
Thank you for your patience





OPTIMISING THE PATIENT JOURNEY

Q·nomy



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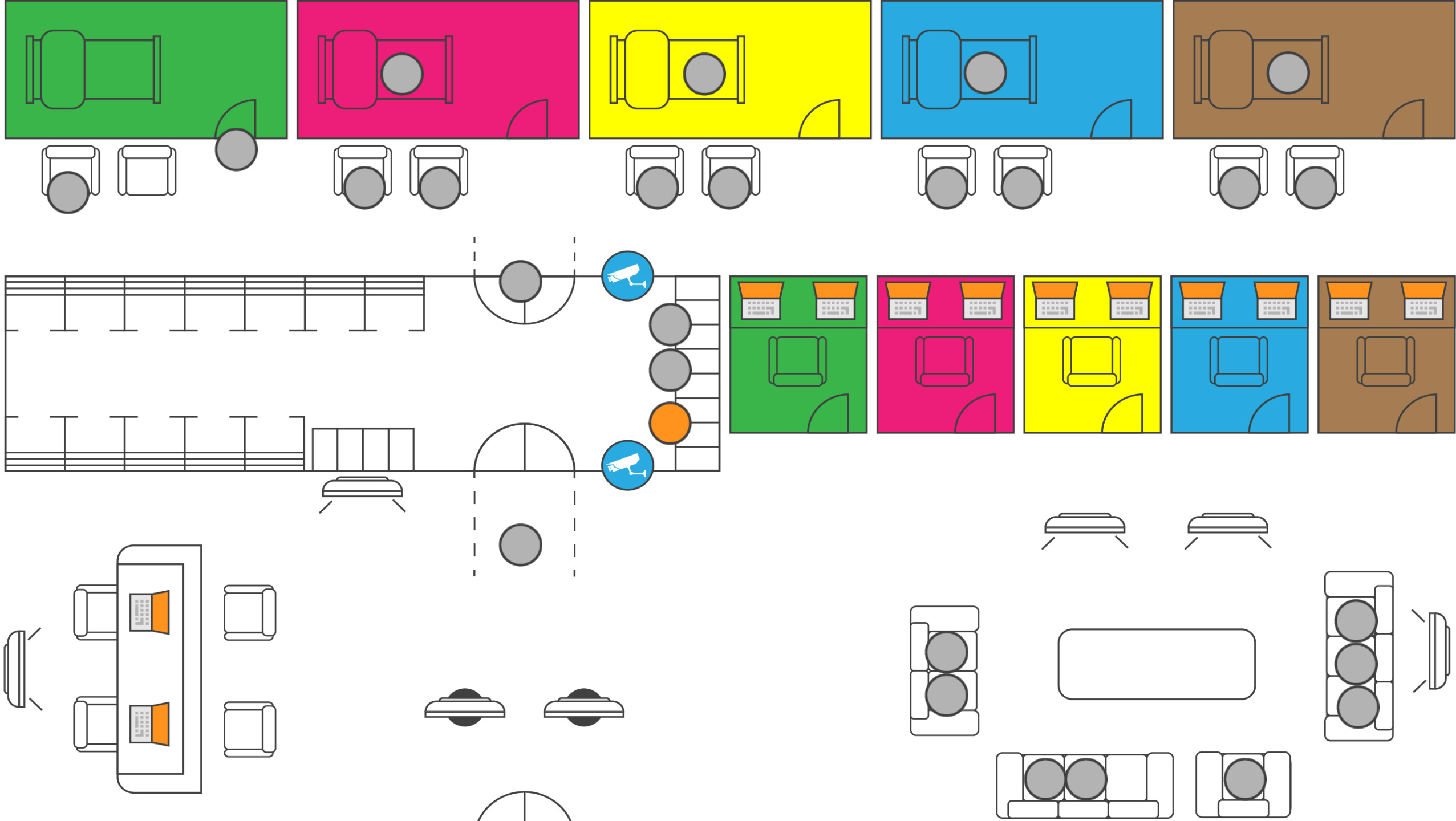

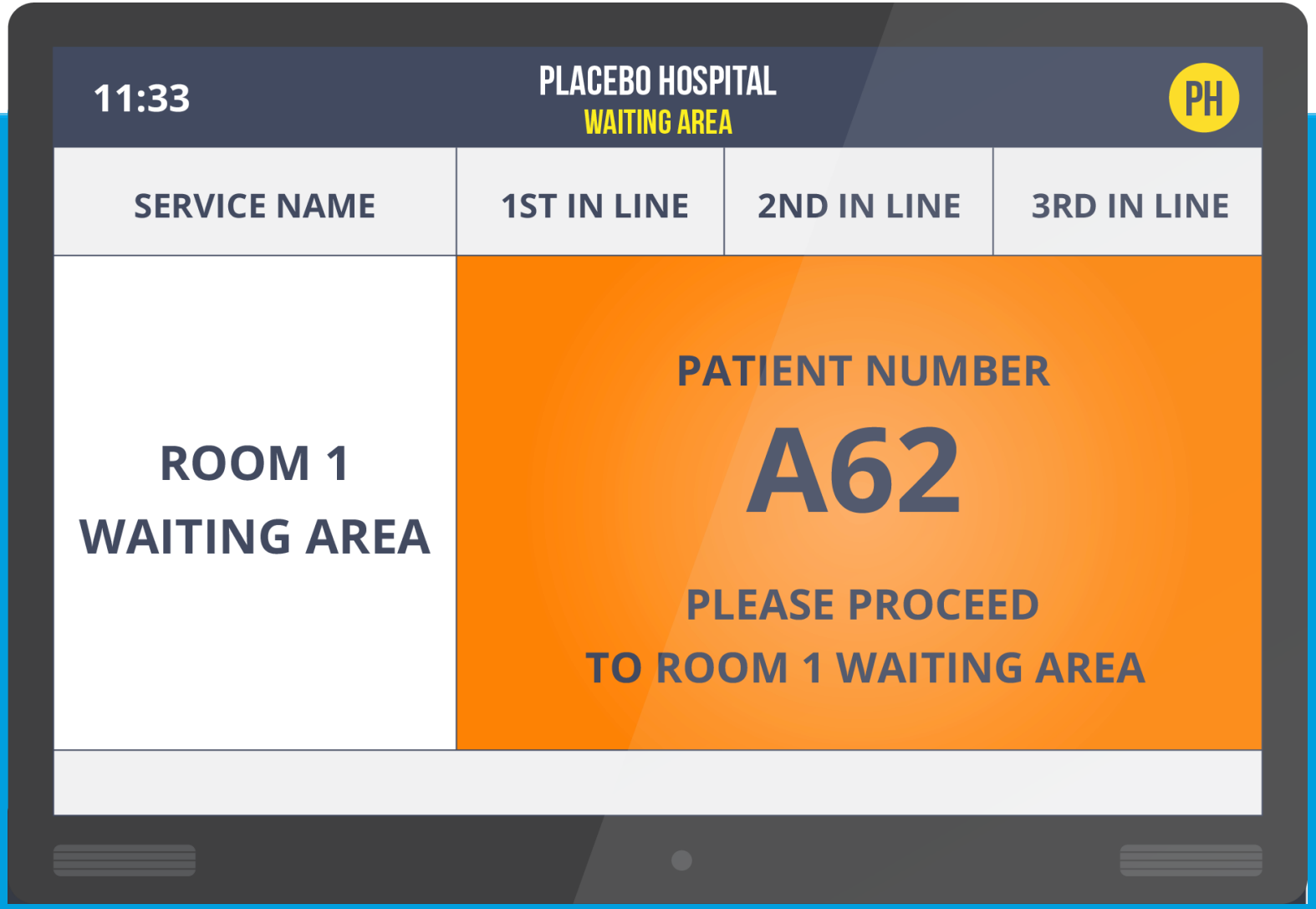

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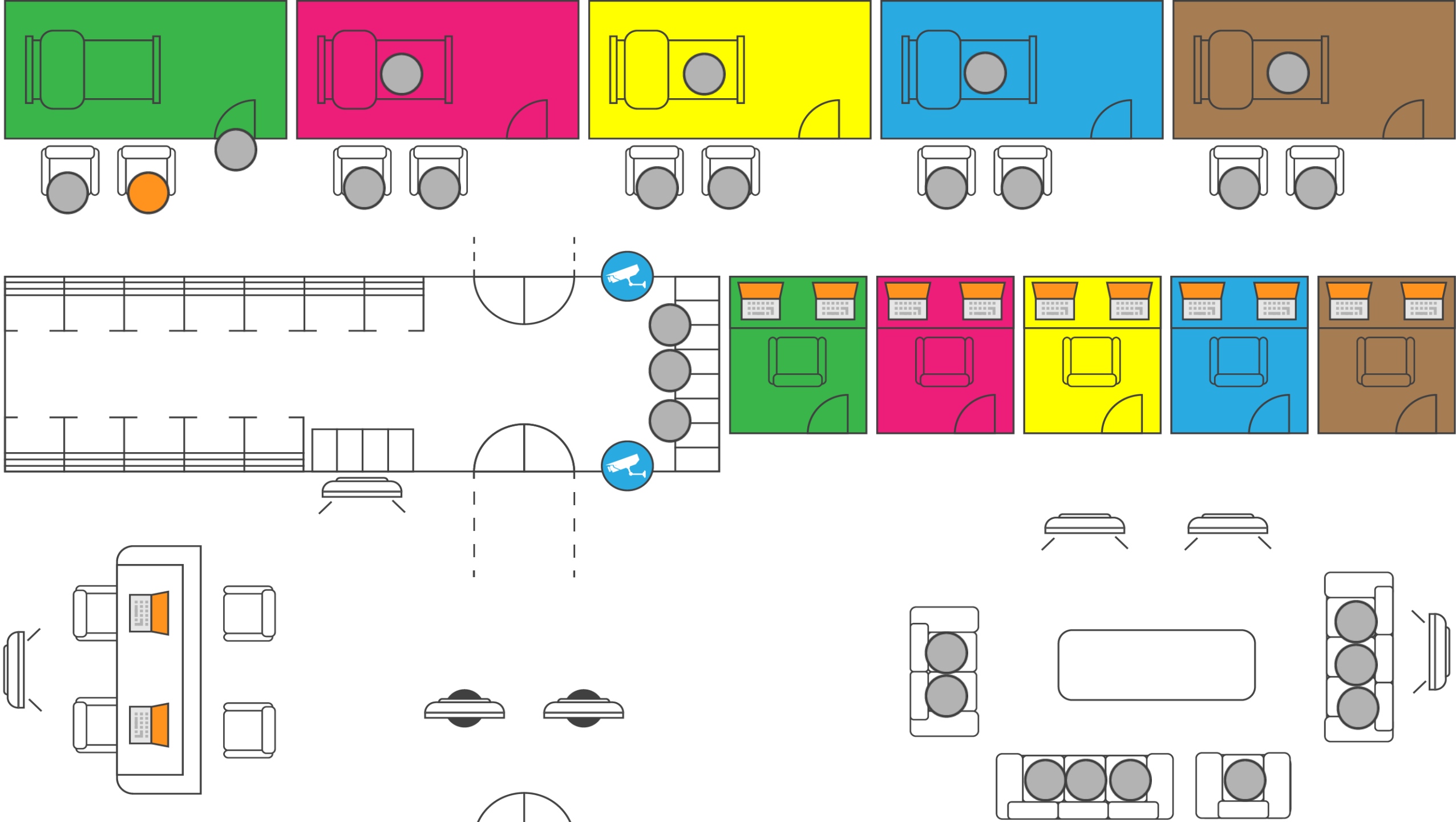
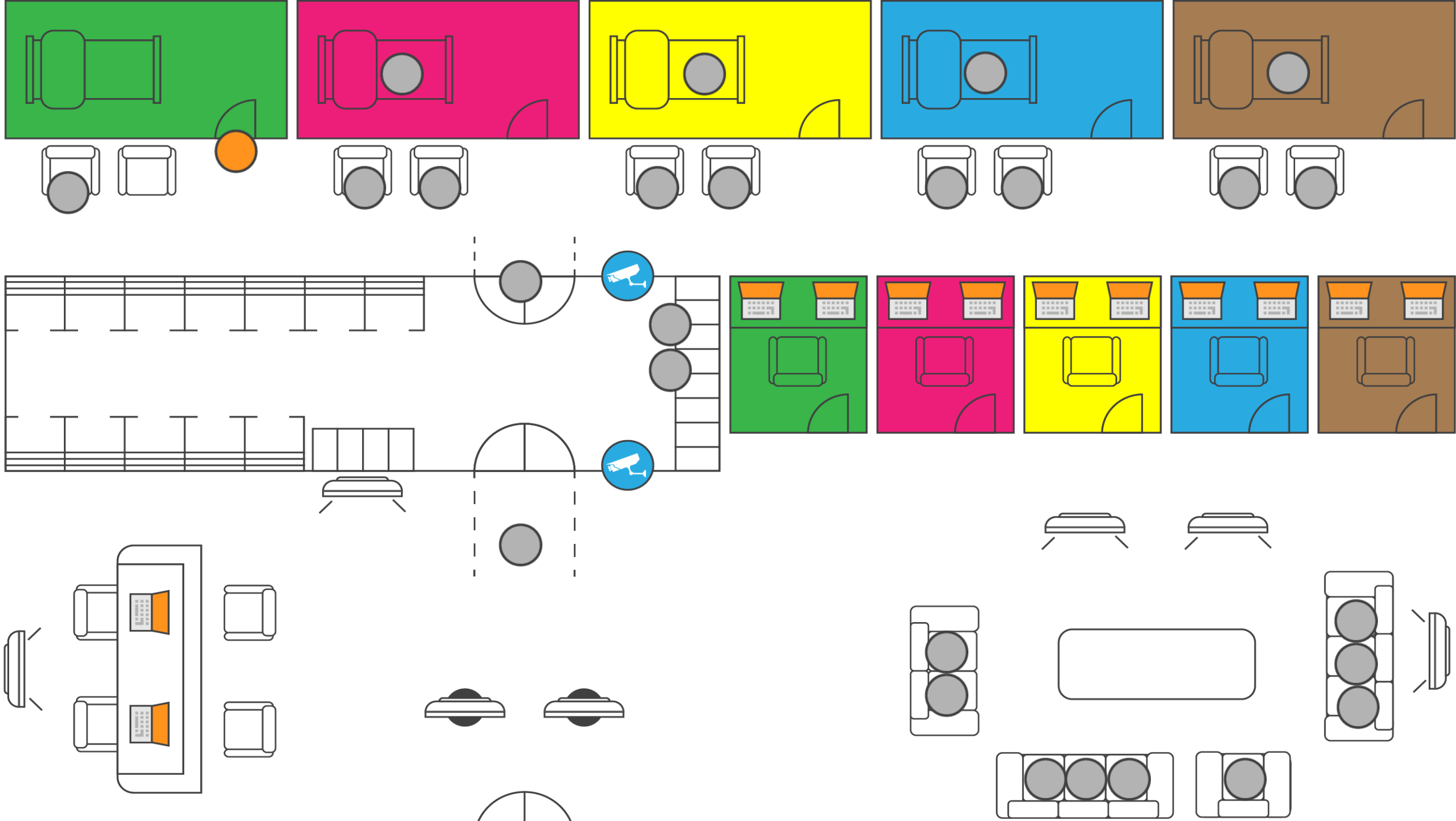
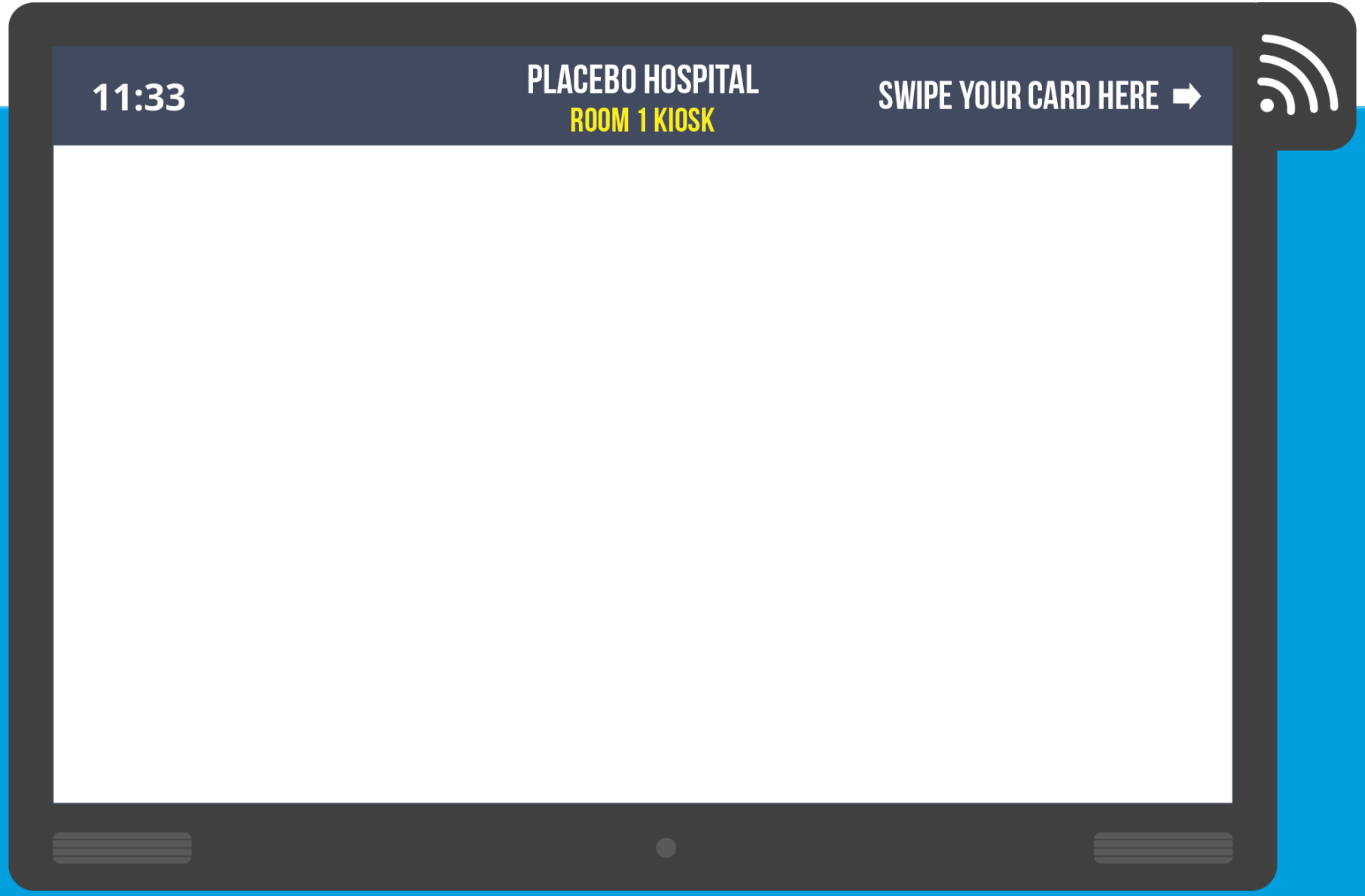






OPTIMISING THE PATIENT JOURNEY

Q·nomy

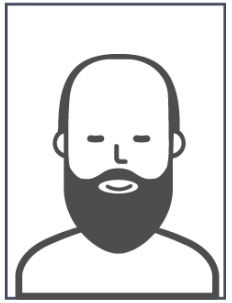
11:33

PLACEBO HOSPITAL
ROOM 1 KIOSK

SWIPE YOUR CARD HERE ➡

Jonathan Lee

Personal ID.....02152645
Customer ID Type Name.....ID
Email.....Jonathan.lee23@gmail.com
Date of Birth.....06/12/1956



Music theme selected

Jazz	Rock	**Blues**
Alternative	Classical	Mediterranean

APPROVE

OPTIMISING THE PATIENT JOURNEY

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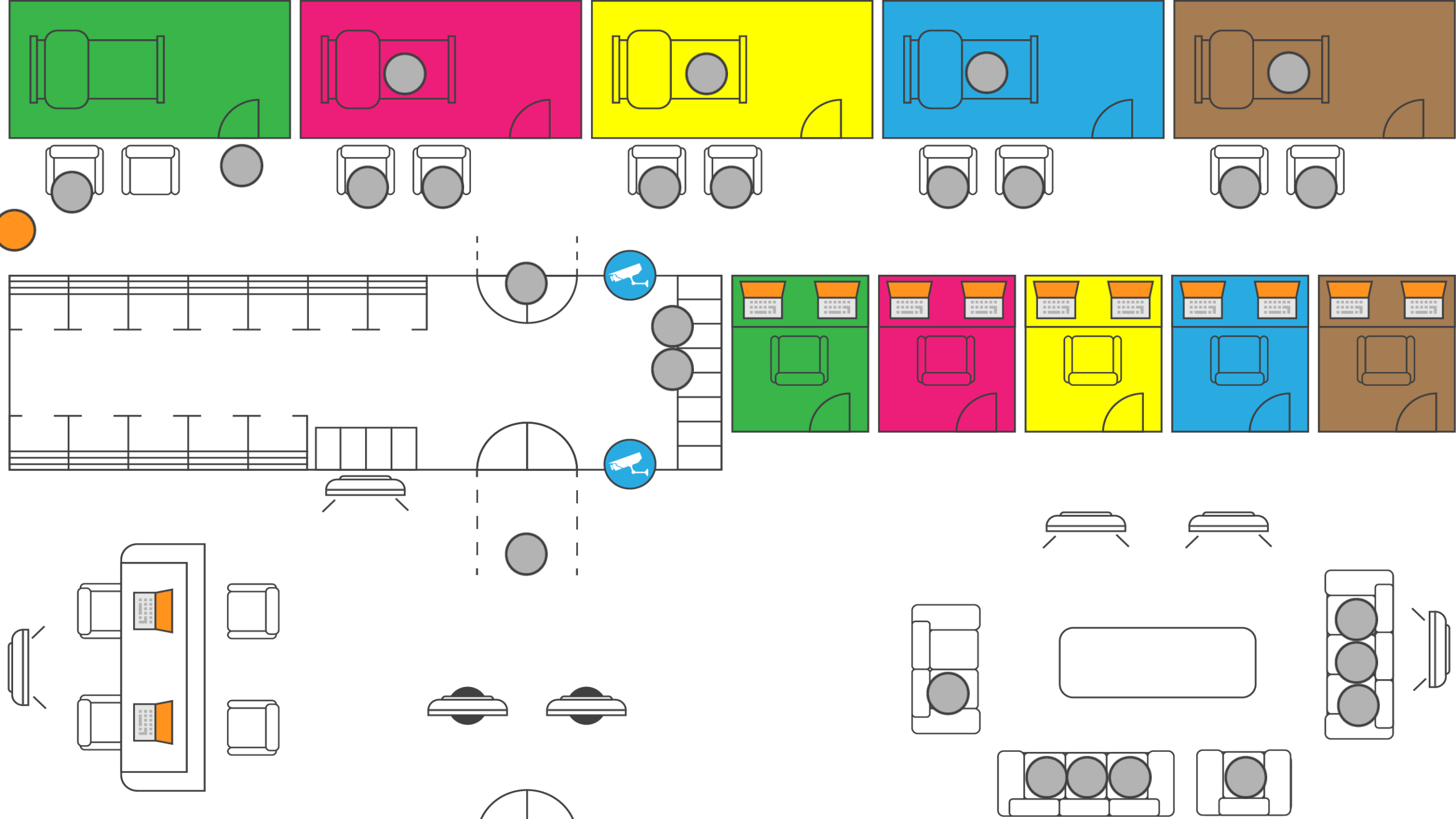

Questions?

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