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The Value of Contribution

Tracey Garcia - Involvement and Engagement Manager

Proving life can get better

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- **Tracey Garcia** - Involvement and Engagement Manager Dimensions - Manager of the Quality Consultants Network.

- **Jordan Smith** – Health Equalities Lead Dimensions, former Quality Consultant.

Dimensions – what we do

- Dimensions is a not for profit provider supporting people with learning disabilities, Autism and complex needs.

- Keeping them at the heart of everything we do, we want every person we support to have a great life, with excellent outcomes.

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Dimensions Award Winning Quality Consultants Network

Dimensions Quality Consultants Network

- Dimensions introduced the network in 2014
- There are **56 Quality Consultants** with lived experience across the group

- Dimensions UK
- Discovery
- Waymarks

Dimensions Quality Consultants Network

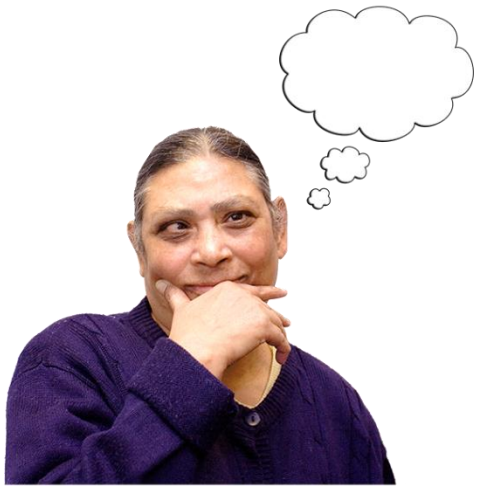
- The role started as **interviewer** for business support recruitment
- Quickly evolving into **training partners** alongside Learning and Development
- 2016 **Quality Checker role** alongside Dimensions Quality and Compliance Reviewers
- 2019 relaunch of **Quality Housing Checker Role** alongside housing advisors

Feedback - Quality Consultants Network

- Business support recruitment – *"The perspectives of quality consultants bring an added and authentic contribution in understanding what contribution the candidates may bring to people we support. - a good check and balance to the other aspects of recruitment."*

- Trainer - *"Having the People We Support representatives in the induction process tells an important message about Dimensions values"*

Feedback - Quality Consultants Network



- Quality Checker - *"Personally I feel that Dimensions have made a very positive move forward to include quality checkers. Embracing the concept of **involvement** putting the people we support in control of their lives."*

"Who else is more qualified to give a clear indication of what constitutes as high quality service delivery."

Dimensions Quality Consultants also……

- Co-produce and facilitate peer training
- Spokesperson for Dimensions
- Represent Dimensions on the BBC, National publications and Radio interviews
- Participants of Dimensions Award winning development programme ASPIRE
- Valued and appropriate membership at Dimensions Governance sub groups

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A stepping stone……

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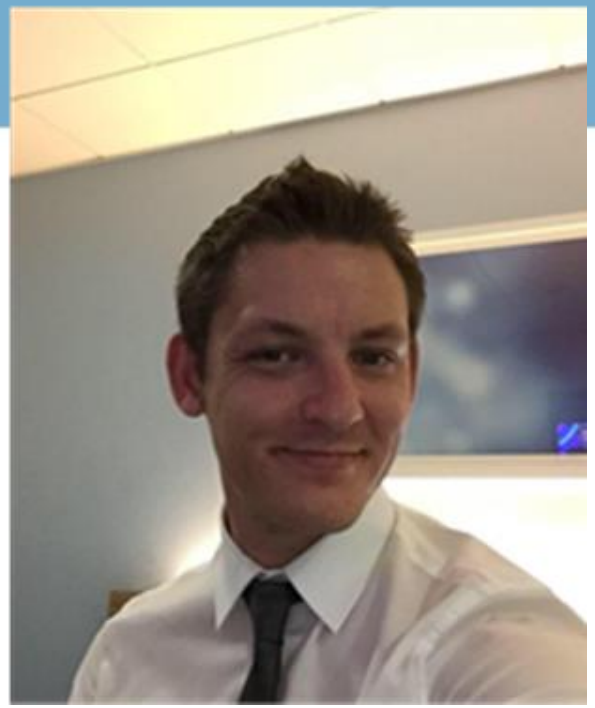
Jordan Smith



- Before this role
- In the beginning
- The realisation that anything was possible

- A sense of real change
- From person supported to winner Dimensions Inspired people award 2018
- Nominated and won for the category of Advocacy Policy and Media – The Learning Disability and Autism Leaders List 2018

- The opportunities seem endless……

High Profile Campaigns

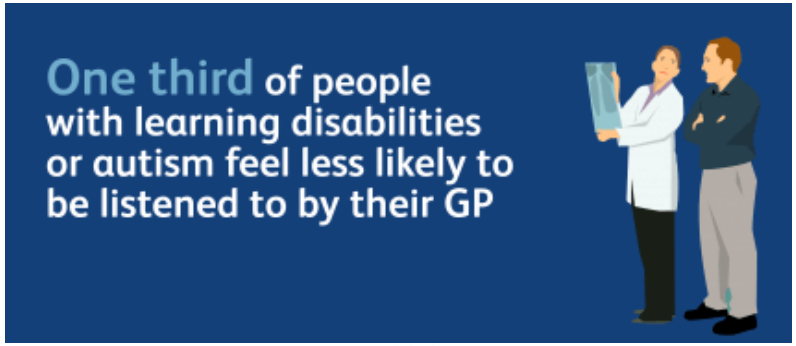
- ✓ Dimensions Social Care Charter

- ✓ Love your Vote Campaign

High Profile Campaigns

- ✓ Hate Crime Campaign #ImWithSam

- ✓ Health Equalities lead with lived experience - campaigning for better health care #MyGPandMe



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The Value of Contribution

- Consistent involvement - successful and meaningful **contribution**.

- Involving people with **lived experience** in **everything we do.**

The Value of Contribution

- Contribution and influence **- it's just how we do it!!**

- All meetings talking about change, new ideas or processes to **include people with lived experience.**

Forever changing – moving with the times

- We cannot say that people with lived experience are fully in the driving seat – they really are the guidance, the map reader, **they lead the way**.

Forever changing – moving with the times

- Change is inevitable – involving people on that journey is crucial to it's success - it has become second nature for us to work collaboratively.

Signposting you……..

- There are a number of YouTube short films celebrating the work of Dimensions Quality Consultants and their various roles.
- www.dimensions-uk.org

Search for **Quality Consultants** and you will meet:

- Alan
- Ann
- Rachel
- Jordan

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Thank you for listening

If you would like to find out more information about Dimensions, or if you have any questions, please feel free to get in touch via email:

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