

**TURNING  
POINT**  
inspired by possibility



# Delivering a demand-led, segmented & integrated model of care for students

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# Aims



1. To outline the services and structure of wellbeing services available to students in universities
2. A call to action to help us better understand student's wellbeing needs

# Who are we?



Since 1964

Mental Health, Substance Misuse,  
Public Health, Learning Disabilities

100,000+ service users

3,500 staff & lots more volunteers

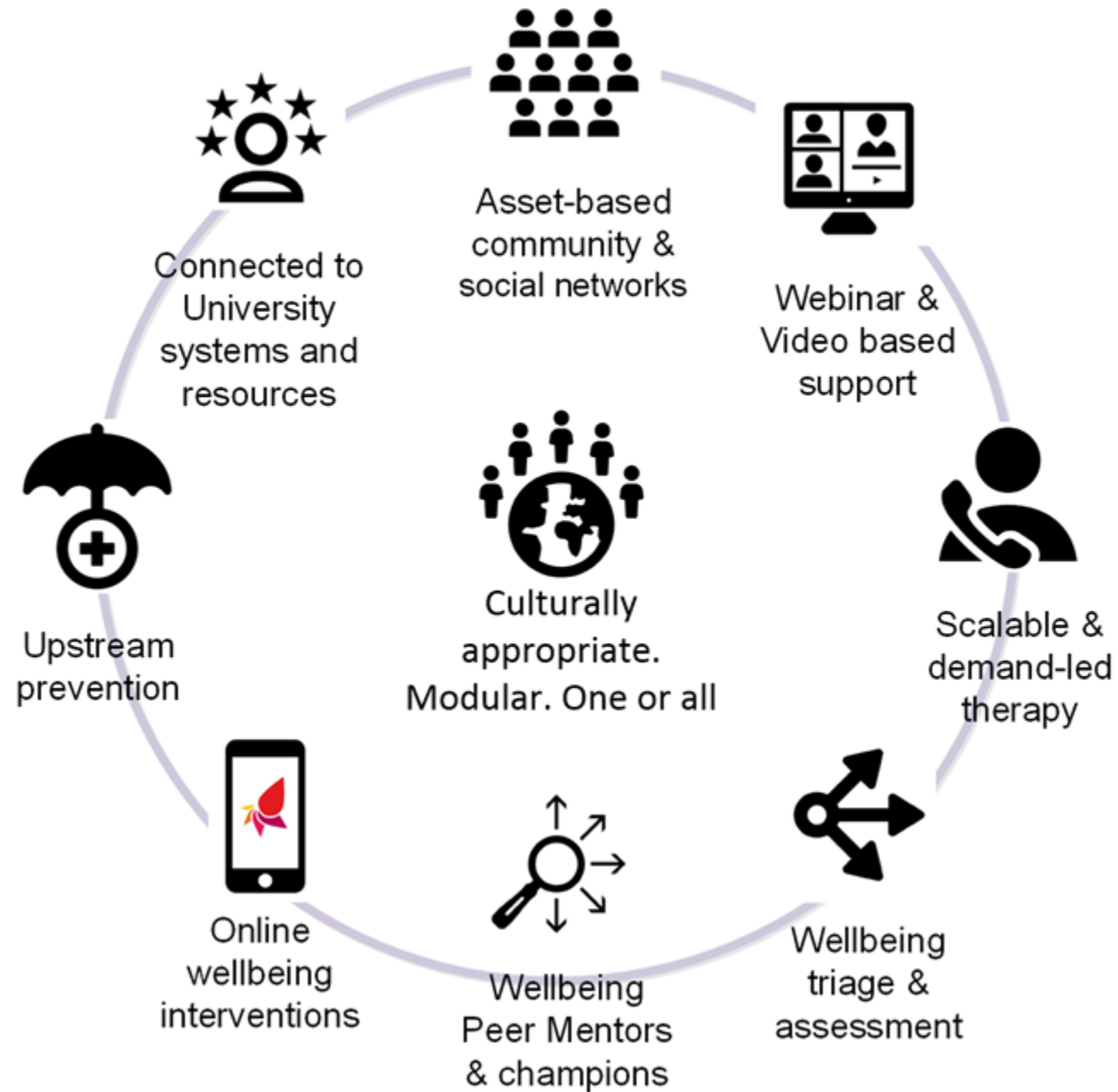


# Questions



- **How do you understand or triage mental health or wellbeing need?**
  - Is this based on clinical expertise?
  - Does the triage include all aspects/elements of the person's life?
- **How do you segment the care/treatment you offer?**
  - Are the treatment / Support options based on evidence and choice?
  - Are the interventions offered demand-led and scalable?
  - What 'capital' do you use from the person's community & family?
- **How do you seamlessly deliver blended care (in person & digital)?**
  - Are these systems continually updated and improved from UX?
  - What are the outcomes from this and the value?
- **How do you review the learning experience & wellbeing support of your students?**
  - How do you demonstrate change in structures as a consequence of this feedback?

# A holistic model



# Great to hear from you



- **Call to action:**
  - Request for research volunteers
  - Interest in pilot/trial university
  
- **Student wellbeing survey (until 30/11/2019):**
  - <https://www.facebook.com/TurningPointSocialEnterprise/>
  - <https://forms.office.com/Pages/ResponsePage.aspx?id=biA7DtFIOk61mV59ruwLsNIcVAbmBSVJiz0Nb0-VcHNUQUs3VU5CRjY3SEJGTFY4NVBZVjFSSDJEQI4u>
  
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